Savitribai Phule Pune University Faculty of Commerce & Management Structure for Three - Year B.Com. Degree course (Choice Based Credit System) (2019 Pattern) With effect from June 2019

Revised syllabi (2019Pattern) for three years F.Y. B. Com. Degree course (CBCS)

Semester: I

Financial Accounting-I

Course Code - 112

No. of Credits :- 03 and for practical – 01

Objective of the Course:-

1. To impart knowledge of basic accounting concepts

2. To create awareness about application of these concepts in business world

3. To impart skills regarding Computerised Accounting

4. To impart knowledge regarding finalization of accounts of various establishments.

Unit No.	Unit Title	Contents	Purposed Skills to be developed
1	Accounting Concepts, Conventions and Principles and an overview of Emerging Trends in Accounting	 (A) Accounting Concepts, Conventions and Principles 1. Money Measurement 2. Business Entity 3. Dual Aspect 4. Periodicity Concept 5. Realization Concept 6. Matching Concept 7. Accrual / Cash Concept 8. Consistency Concept 9. Conservatism Principle 10. Materiality Concept 11. Going Concern Concept 12. Historical Cost Concept (B) Emerging Trends in Accounting 	 Knowledge about various accounting Concepts, Conventions and Principles. Understanding emerging trends in accounting and its effect on accounting Practices.

		 Inflation Accounting Creative Accounting Environmental Accounting Human Resource Accounting Forensic Accounting 	
2	Piecemeal Distribution of Cash	 Surplus Capital Method only, Asset taken over by a partner, Treatment of past anofite or past leases in 	• Knowledge about process of dissolution of partnership firm.
		2. Treatment of past profits or past losses in the Balance sheet,	
		3. Contingent liabilities	
		 Realization expenses/amount kept aside for expenses 	
		5. adjustment of actual, Treatment of secured liabilities,	
		 Treatment of preferential liabilities like Govt. dues/labour dues etc., Excluding: Insolvency of partner and Maximum Loss Method. 	
3	Accounts from Incomplete Records (Single Entry System)	 Meaning of single entry system Features of Single Entry System Conversion of Single Entry into Double Entry 	 Knowledge about single entry systems. Purpose and advantages of double entry system Process of conversion of single entry into double entry system.
4	Introduction to Goods and Services Tax laws and Accounting	 Constitutional Background of GST, Concepts and definition of GST. IGST, CGST and SGST 	 Knowledge about conceptual framework of the GST Knowledge about various
		 Input and Output Tax credit 	components of GST.Types of taxes under GST
		 Procedure for registration under GST 	• Registration process under GST for business establishments.

Practical for Semester-I

Торіс	Mode of Practical
Constitutional Background of GST, Concepts and Implications of GST.	Library Assignment
IGST, CGST and SGST	Guest Lecture
Procedure for registration under GST	Visit to a business establishment
Input and Output Tax credit	PowerPoint Presentation

Teaching methodology

Topic No.	Total Lectures	Innovative methods to be used	Film shows and AV Applications	Project	Expected Outcome
1	12	PowerPoint Presentations	Videos available on YouTube	Library assignment on Types of accounting principles and conventions with its usage and emerging trends in accounting	Students will be able to acquire in-depth knowledge
2	12	Group Activity	Videos available on YouTube		Students will be able to acquire in-depth knowledge
3	12	PowerPoint Presentations	Videos available on YouTube	Group activity of conversion of single entry into double entry system	Students will be able to understand the process and importance of conversion of single entry into double entry system
4	12	Visit and interview	Videos available on YouTube	Compilation of information about the contents in the syllabus in a journal	Students will gain knowledge about GST and its implications.

References

Sr. No.	Title of the Book	Author/s	Publication	Place
1.	Advanced Accounts	M.C. Shukla, T.S. Grewal, S.C. Gupta	S. Chand Publication	New Delhi.
2.	Financial Accounting for B.Com	CA (Dr.) P.C. Tulsian S.C. Gupta	S. Chand Publication	New Delhi.
3.	Introduction to Accountancy	S.R.N Pillai & Bhagavathi	S.Chand & CompanyLtd	New Delhi
4.	Corporate Accounting	Raj Kumar Sah	Cengage Publications	Noida, Uttar Pradesh
5.	Advanced Accounting	S. N. Maheshwari		
6.	GST Law and Analysis with Conceptual Procedures	Bimal Jain and Isha Bansal (Set of 4 Volumes)	Pooja Law Publishing Company	New Delhi
7.	Guidance Note on GST by ICAI		The Institute of Chartered Accountants of India	New Delhi

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Semester-I

Business Economics (Micro) - I

Course Code - 113

No. of Credits :- 03

Objectives of the course:-

- 1. To impart knowledge of business economics
- 2. To clarify micro economic concepts
- 3. To analyze and interpret charts and graphs
- 4. To understand basic theories, concepts of micro economics and their application

Unit No.	Unit Title	Contents	Purpose & skills to be developed
1	Introduction and Basic Concepts	Meaning, Nature, Scope and Importance of Business Economics Concept of Micro and Macro Economics Tools for Economic Analysis-Functional Relationship, Schedules, Graphs and Equations Basic Concepts: Household, Consumer, Firm, Plant and Industry Goals of Firms- Economic and Non- Economic	 To make the students aware of concepts in micro economics To help the students understand the difference between micro and macro economics To make the students understand economic and non-economic goals of firms. Skills : Analyze and think critically, develop writing skills
2	Consumer Behavior	Utility: Concept and Types Cardinal Approach: Law of Diminishing Marginal Utility and Law of Equi Marginal Utility Consumer Surplus: Concept and Measurement Ordinal Approach: Indifference curve	 To help the students understand the concept of utility To impart knowledge of cardinal and ordinal approach To make them understand the concept of consumer surplus Skills: Understanding complex theories and concepts Geometrical skills, mathematical aptitude, writing skills

		Analysis- Concept, Characteristics, Consumer Equilibrium	
3.	Demand and Supply Analysis	Concept of Demand Determinants of Demand Law of Demand Elasticity of Demand - Meaning, Types, Measurement, Uses and Significance Income Elasticity of Demand-Meaning and Types Cross Elasticity of Demand-Meaning and Types Supply : Concept, Determinants and Law of Supply Equilibrium of Demand and Supply for Price Determination	 To understand the concept of demand and elasticity of demand To impart knowledge of law of supply and the determinants of law of supply To help the students understand price determination in varied demand and supply condition Skills imparted: Applying mathematical and statistical analysis methods extracting information, drawing conclusions
4.	Production Analysis	Concept of Production Function Total, Average and Marginal Production Law of Variable Proportions Law of Returns to Scale Economies and Diseconomies of Scale- Internal and External	 To help the students understand the relation between revenue concepts To understand theories of production function To make students know about economies and diseconomies of scale Skills: Interpret economic theories, writing skills, understand charts and graphs.

Teaching methodology

Topic No.	Total Lectures	Innovative methods to be used	Film shows and AV Applications	Project	Expected Outcome
1	12	 Open book discussion Case studies Problem solving based learning 	You tube lectures on micro and macro economics	 Functional relations Goals of firms 	 Students will understand basic concepts of micro economics, Will be able to analyze and interpret
1.	12	Digital lecturesJigsaw reading	You tube lectures	Types of utility	 Will know cardinal and ordinal approach Will understand the concept of consumer surplus
2.	12	 Game oriented classes Pair learning Group discussion 	FilmsYou tube lectures	Type of goods and elasticity of demand	 Will understand the concept of demand and elasticity of demand Will understand the concept of supply Able to interpret equilibrium in the market
3.	12.	 Group discussion Teacher driven power point presentation Games and simulation 	You tube lecturesOnline PPTs	Effect of economies of scale on industries (with example of an industry)	 Will understand revenue concept Will know economies and diseconomies of scale

References

Sr. No.	Title of the Book	Author/s	Publication	Place
1	Microeconomics	B. Douglas Bernheim and Michael D. Whinston	Tata McGraw Hill	New York
2	Microeconomics	Pindyck, R.S. and D.L. Rubinfeld	Pearson Education	London

3	Principles of Economics	Stiglitz, J.E. and C.E. Walsh	Oxford Univ. Press	United Kingdom
4	Microeconomics: Theory and Applications	Salvatore, D.L	Oxford Univ. Press	United Kingdom
5	Intermediate Microeconomics: A Modern Approach	Varian, H.R.,	W.W. Norton	United Kingdom, United states
6	Microeconomic Theory,	Sen, Anindya	Oxford Univ. Press	United Kingdom
7	Modern Microeconomics	Koutsoyiannis, A	MacMillan Press	India
8	Principles of Microeconomics	H.L. Ahuja	S. Chand	New Delhi

Suggested references

Web reference

Sr. no	Lectures	Films	Animation	PPTs	Articles
1.	https://mitpress.mit.edu/ books/lectures- microeconomics	https://www.economicsnetw ork.ac.uk/teaching/Video%2 0and%20Audio%20Lectures/ Principles%20of%20Microec onomics	https://www.youtube.com/redir ect?q=http%3A%2F%2Fwww. thateconstutor.com&v=Zre4tp 90Aog&redir_token=6U11cd7 zsOZt8fGKACK3B5JHJNh8 MTU1NzkyNzkzMUAxNTU3 ODQxNTMx&event=video_de scription	https://ctaar.rutgers.edu /gag/ppc2_files/ppc2.p pt	http://scholar.google .co.in/scholar?q=arti cles+on+microecono mics&hl=en&as_sdt =0&as_vis=1&oi=sc holart
2.	https://www.amazon.co m/Lectures- Microeconomics- Questions-Approach- Press/dp/0262038188	https://nptel.ac.in/cours es/109104125/	https://www.youtube.com/watc h?v=ewPNugIqCUM	https://www.slideshare. net/tribhuwan64/presen tation-on-importance- of-microeconomics	http://theconversatio n.com/global/topics/ microeconomics- 3328

Revised syllabi (2019Pattern) for three years F.Y. B. Com. Degree course (CBCS)

Semester: I

Business Mathematics & Statistics-I

Course Code – 114 (A)

No. of Credits :- 03

Objective of the Program

- 1. To introduce the basic concepts in Finance and Business Mathematics and Statistics
- 2. To familiar the students with applications of Statistics and Mathematics in Business
- 3. To acquaint students with some basic concepts in Statistics.
- 4. To learn some elementary statistical methods for analysis of data.
- 5. The main outcome of this course is that the students are able to analyze the data by using some elementary statistical methods

Unit No.	Unit Title	Contents	Purpose/Skills to be developed
1	Interest and Annuity	Interest: Concept of Present value and Future value, Simple interest, Compound interest, Nominal and Effective rate of interest, Examples and Problems Annuity: Ordinary Annuity, Sinking Fund, Annuity due, Present Value and Future Value of Annuity, Equated Monthly Installments (EMI) by Interest of Reducing Balance and Flat Interest methods, Examples and Problems.	 To understand the concept of Simple interest, compound interest, effect of compounding. To understand the concept of Annuity and its applications for EMIs and Amortization Schedule.
2	Shares and Mutual Funds	 Shares: Concept of share, face value, market value, dividend, brokerage, equity shares, preferential shares, bonus shares. Examples and Problems Mutual Funds: Concept of Mutual Funds, Problems on calculation of Net Income after considering entry load, Dividend, Change in Net Asset Value (NAV) and exit load. Averaging of price under the Systematic Investment Plan (S.I.P.). Examples and Problems 	 To understand the concept of shares and mutual funds. To understand contribution of shares and mutual funds in systematic investment plans To solve problems related to shares and mutual funds
3	Population and Sample	Definition of Statistics, Scope of Statistics in Economics, Management Science and Industry. Concept of population and sample, methods of data collection: Census and sampling with illustration. Methods of random sampling – SRSWR, SRSWOR, Stratified, Systematic (Description of sampling procedures only).	2. Analyzing and interpreting data.

4	Measures of	Frequency distribution: Raw data, attributes and	1.	To classify and represent data in tabular and
-	Central Tendency	cy variables, Classification of data, frequency distribution,		graphical form.
	and Measures of	cumulative frequency distribution, Histogram and ogive	2.	To compute various measures of central
	Dispersion	curves.		tendency and measures of dispersion.
		Requisites of ideal measures of central tendency,		
		Arithmetic Mean, Median and Mode for ungrouped and		
		grouped data. Combined mean, Merits and demerits of		
		measures of central tendency, Geometric mean:		
		definition, merits and demerits, Harmonic mean:		
		definition, merits and demerits, Choice of A.M., G.M.		
		and H.M.		
		Concept of dispersion, Measures of dispersion: Range,		
		Variance, Standard deviation (SD) for grouped and		
		ungrouped data, combined SD, Measures of relative		
		dispersion: Coefficient of range, coefficient of variation.		
		Examples and problems.		

Teaching methodology

Topic No.	Total Lectures	Innovative methods to be used	Expected Outcome
1	16	ICT	Students will be able to apply concepts of interests and annuities to calculate EMI, prepare amortization schedule, calculate insurance premiums etc
2	8	ICT	Students will be able calculate dividend, brokerage on shares and mutual funds. Also students will be able to able to identify the contribution of shares and mutual funds in systematic investment plans and to select best investment options
3	8	ICT	Students will be able to recognize and classify different types of data. Students will be able to take a sample of appropriate size using suitable method of sampling.
4	16	ICT	Students will be able to calculate measures of central tendency and measures of dispersion. Students will be able to use appropriate measure of central tendency or measure of dispersion for given data to given problems from business or economics.

References:

Sr. No.	Title of the Book	Author/s	Publication	Place
1	Practical Business Mathematics	S. A. Bari	New Literature Publishing Company	New Delhi
2	Mathematics for Commerce	atics for Commerce K. Selvakumar Notion Press		Chennai
3	Business Mathematics with Applications	Dinesh Khattar & S. R. Arora	S. Chand Publishing	New Delhi
4	Business Mathematics and Statistics	N.G. Das & Dr. J.K. Das	McFraw Hill	New Delhi
5	Fundamentals of Business Mathematics	M. K. Bhowal	Asian Books Pvt. Ltd	New Delhi
6	Operations Research	P. K. Gupta & D. S. Hira	S. Chand Publishing	New Delhi
7	Mathematics for Economics and Finance: Methods and Modeling	Martin Anthony and Norman Biggs	Cambridge University Press	Cambridge
8	Financial Mathematics and Its Applications	Ahmad Nazri Wahidudin	Ventus Publishing ApS	Denmark
9	Fundamentals of Mathematical Statistics	Gupta S. C. and Kapoor V. K.:,	Sultan Chand and Sons	23, Daryaganj, New Delhi 110002
10	Statistical Methods	Gupta S. P.:	Sultan Chand and Sons	23, Daryaganj, New Delhi 110002
11	Applied Statistics	Mukhopadhya Parimal	New Central Book Agency Pvt. Ltd.	Calcutta.
12	Fundamentals of Statistics	Goon A. M., Gupta, M. K. and Dasgupta, B.	World Press	Calcutta.
13	Fundamentals of Applied Statistics	Gupta S. C. and Kapoor V. K.:,	Sultan Chand and Sons	23, Daryaganj, New Delhi 110002

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Semester: I Organizational Skills Development- I

Course Code – 115 - A

No. of Credits :- 03

Objectives of the course

- 1. To introduce the students to the emerging changes in the modern office environment
- 2. To develop the conceptual, analytical, technical and managerial skills of students efficient office organization and records management
- 3. To develop the organizational skills of students
- 4. To develop Technical skills among the students for designing and developing effective means to manage records, consistency and efficiency of work flow in the administrative section of an organisation
- 5. To develop employability skills among the students

Depth of the program – Fundamental Knowledge

Unit	Unit Title	Contents	Purpose Skills to be developed
No.			
1	Concept of Modern Office	 a. Modem Office :- Definition, Characteristics, importance and functions b. Office environment:- Meaning and Importance c. Office Location :- Meaning, Principles and factors affecting Office location d. Office Layout :- Meaning, Principles and factors affecting Office Layout 	 Conceptual Clarity on the meaning of a modern office Developing understanding on the internal and external factors of an office environment Developing analytical and technical skills to contribute towards planning office location and layout
2	Office Organisation and Management	 a. Office Organisation : Definition, Importance, Principles and Types of Organisation b. Office Management:- Definition, Functions c. Scientific Office Management :- Meaning, Aims, Techniques of Scientific Office Management and Steps for installation of Scientific Office Management 	 Conceptual clarity on the meaning of Scientific office management Development of understanding in various techniques for scientific management

3	Office Records Management	 a. Office Records Management -Definition, Objectives, Scope of Records Management, Significance, Principles of Records management. b. Digitalization of records:- Advantages and Problems of Digitalization c. Form Design:- Objectives, types of forms, Significance, Principles of form designing d. Office Manual – Definition, Contents Types , benefits and limitations 	 Introduction to concept of digitalization of records Technical skills and critical analysis skills for designing of various office documents for effective records creation and maintenance
4	Office work	Office work :-Meaning and Characteristics, Flow of work :- Significance, Features of Ideal flow of work ,benefits of flow of work ,problems in smooth flow of work , suggestions for even flow of work	 Analytical skills for process improvement in office work.

Teaching Methodology

Topic	Total	Innovative methods to be	Film shows and AV	Project	Expected Outcome
No.	Lectures	used	Applications		
1	12	Power Point Presentation	Online Videos	Making a model of office layout in groups	Conceptual Clarity on meaning of Modern Office, internal and external factors of an office environment
2	12	Power Point Presentation			Conceptual clarity on the meaning of Scientific office management and understanding various techniques for scientific management

3	12	Guest Lectures by Experts	Visit to any organization,	Report on the	Technical skills and Critical
			college, bank etc (group	records	analysis skills
			assignment)	management	
				system based on	
				the visit	
4	12	PPT, Educational Videos	Visit to any organization,	Report on the	Development of Technical and
			college, bank etc (group	visit and	Analytical abilities
			assignment)	suggestions for	
				improvement in	
				work flow of the	
				organization	
				visited	

References :

List of Books Recommended :-

- 1. Modern Office Management By Mills, Geoffrey
- 2. Office Management By Dr. R.K. Chopra, Priyanka Gauri
- 3. Office Management By R.S.N. Pillai
- 4. Office Management By K.L.Maheshwari , R.K . Maheshwari
- 5. Modern Office Management : Principles and Techniques By J.N.Jian , P.P.Singh

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Semester: I

BANKING & FINANCE-I

(Fundamentals of Banking I)

Course Code – 115 - B

Objectives -

- To provide knowledge of fundamentals of Banking
- To create awareness about various banking concepts
- To conceptualize banking operations.

Unit	Unit Title	Contents	Purpose Skills to be developed
No.			
1.	Evolution of Banking	 Meaning, Definition and Origin of 'Bank' Evolution of Banking in Europe and Asia Evolution of Banking in India Structure of Indian Banking System 	 Knowledge of evolution of banking. Understanding structure of Indian Banking
2.	Functions of Bank	 Primary Functions: Accepting Deposits: Demand Deposits - Current Deposit and Savings Deposits; Time Deposits - Fixed Deposit and Recurring Flexi Deposits (Auto Sweep) Granting Loans and Advances- Short Term Loan- Overdraft Facility, Cash Credit Facility, Purchasing and Discounting of Bills, Term Loan 	 Understanding primary and secondary functions of a bank. Understanding the concepts related to lending and ratios.

No. of Credits :- 03

G	
	ry Functions:
	A. Agency Functions- Payment and Collection of a
	Cheque, Bill and Promissory Note, Execution of
	standing instructions, Acting as a Trustee and
	Executor
	B. General Utility Functions- Safe Custody, Safe
	Deposit Vaults, Remittance of funds, Pension
	payments, Acting as a Dealer in Foreign Exchange
	(FOREX) Market.
	C. Distribution of Third Party Products,
	Bancassurance, Mutual Funds, Issuance of Credit
	Card and Debit Card
	D. Non Fund Based Credit Facilities- Letter of Credit.
	Bank Guarantee and Deferred Payment.
	E. Government Business – Collecting GST, Stamp
	Duty, Excise Payment, etc.
	Duty, Excise Fujinent, etc.
Conce	epts of Priority and non- priority sector lending
Secur	ity Based and Purpose Oriented Lending, Bridge
Loans	s, Reserve Ratios- CRR and SLR. Credit Appraisal
	redit Monitoring

3.	Procedure for Opening and Operating of Deposit Account	Procedure for Opening of Deposit Account: Know Your Customer Norms, (KYC Norms), Application Form, Introduction, Proof of Residence, Specimen Signature, and Nomination Facility: Their Importance. No Frill Account	•	Understanding the process of opening and operating procedure of bank accounts.
		Procedure for Operating Deposit Account: Pay-in-slip, Withdrawal slip, Issue of Pass Book, (Current, Savings or Recurring Deposit), Issue of Cheque Book, Issue of Fixed Deposit Receipt, Premature encashment of a Fixed Deposit and Loan against Fixed Deposit. Recurring Deposit: Premature encashment and loan against Recurring Deposit.	•	Understanding various types of bank accounts holders
		a) Closure of Account		
		b) Transfer of Account		
		c) Death Claim Procedure		
		Types of Account Holders		
		a) Individual Account Holders- Individual Account, Joint Account, Illiterate, Minor, Married Woman, Pardahnashin Woman, Non-Resident Account		
		 b) Institutional Account Holders- Sole Proprietorship, Partnership Firm, Joint Stock Company, Hindu Undivided Family, Clubs, Associations, Societies and Trusts. 		

4	Methods of Remittance	Demand Draft, Bankers' Cheque Electronic Funds Transfer (EFT) – Real Time Gross Settlement (RTGS), National Electronic Funds Transfer (NEFT), Procedure of fund transfer through NEFT/ RTGS,	• Understanding various methods of remittance.
		Society for Worldwide Interbank Financial Telecommunication (SWIFT)	
		Immediate Payment Service (IMPS) - Interbank (Bank to Bank) and Intra Bank (Branch to Branch) Fund Transfer	

Teaching Methodology

Topic	Total	Innovative methods to be	Film shows and AV	Project	Expected Outcome
No.	Lectures	used	Applications		
1.	10	Lecture, PPT/ Poster Presentation, Group Discussion, Library / Home Assignment	Relevant YouTube videos	NA	 Knowledge of evolution of banking. Understanding structure of Indian Banking
2.	14	Lecture, PPT/ Poster Presentation, Group Discussion, Library / Home Assignment	Relevant YouTube videos	Report writing of expert lecture	 Understanding primary and secondary functions of a bank. Understanding the concepts related to lending and ratios.

3.	14	Lecture, Expert Lecture, PPT/ Poster Presentation, Group Discussion, Library / Home Assignment,	Relevant YouTube videos	Visit to a bank	 Understanding the process of opening and operating procedure of bank accounts. Understanding various types of bank accounts holders
4.	10	Lecture, Expert Lecture, PPT / Poster Presentation, Group Discussion, Library / Home Assignment,	Relevant YouTube videos	Visit to a bank	• Understanding various methods of remittance.

References:

- Majumdar N. C., 'Fundamentals of Modern Banking', New Central Book Agency (P) Ltd., New Delhi.
- 2. Arondekar A.M. & Others, 'Principles of Banking', Macmillan India Pvt. Ltd.
- 3. Srinivasan D. & Others, 'Principles & Practices of Banking', Macmillan India Pvt. Ltd.
- **4.** Agarwal O.P., (4th Edition, 2017), 'Banking and Insurance', Himalaya Publishing House.
- 5. Gopinath M. N.,(1st Edition, 2008),'Banking Principles and Operations', Snow White Publications Pvt. Ltd, Mumbai
- 6. Gordon E. & Natarajan K., 'Banking Theory, Law and Practice', (21st Revised Edition), Himalaya Publishing House.
- 7. Joshi Vasant & Joshi Vinay, (3rdEdition), 'Managing Indian Banks', Sage Publication, New Delhi.
- 8. VarshneyP.N. (12th Edition, 2003), 'Banking Law and Practice', Sultan Chand & Co. New Delhi
- 9. Kothari V., (26th Edition) 'Tannan's Banking Law & Practice in India,' Lexis Nexis Publication.

Semester - I

Marketing and Salesmanship- I

(Fundamentals of Marketing)

Course Code – 116 - C

No. of Credits :- 03

Objectives of the Course

- 1. To introduce the basic concepts in Marketing.
- 2. To give the insight of the basic knowledge of Market Segmentation and Marketing Mix
- 3. To impart knowledge on Product and Price Mix.
- 4. To establish link between commerce, business and marketing.
- 5. To understand the segmentation of markets and Marketing Mix.
- 6. To enable students to apply this knowledge in practicality by enhancing their skills in the field of Marketing.

Unit	Unit Title	Contents	Purposed Skills To Be
No.			Developed
1		Meaning and Definition of Market	The basic knowledge of Market
	and Marketing	Classification of Markets	and Marketing will be
		Marketing Concept: Traditional and Modern	developed amongst students.
		Importance of Marketing	
		Functions of Marketing:	
		Buying, Selling, Assembling, Storage, Transportation,	
		Standardization, Grading, Branding, Advertising,	
		Packaging, Risk Bearing, Insurance, Marketing	
		Finance, Market Research and Marketing Information.	
		Selling vs. Marketing	

2	Market Segmentation	Market Segmentation: -	Students will develop the
	and Marketing Mix	Introduction	Marketing Segmentation
		Meaning and Definition	knowledge along with the basic
		Importance	concept of Marketing Mix.
		Limitations	
		Bases for Segmentation	
		Marketing Mix	
		Introduction	
		Meaning & Definition	
		Elements of Marketing Mix- Product, Price, Place and	
		Promotion	
		Importance of Marketing Mix	
3	Product Mix and Price	Product Mix	Students will get proper insight
	Mix	Meaning and Definition	of Product and Price Mix.
		Product Line and Product Mix	
		Product Classification	
		Product Life Cycle	
		Factors Considered for Product Management	
		Price Mix	
		Meaning and Definition	
		Pricing Objectives	
		Factors Affecting Pricing Decision	
		Pricing Methods	

4	Place Mix and	a. Place Mix	Students will develop the skills
	Promotion Mix	i. Meaning and Definition of Place Mix	of promoting a product along
		ii. Importance	with gaining knowledge about
		iii. Types of Distribution Channels – consumer	the distribution channels.
		goods and Industrial Goods	
		iv. Factors Influencing selection of Channels	
		Promotion Mix	
		Meaning of Promotion Mix	
		Elements of Promotion Mix- Personal Selling, Public	
		Relation and Sales Promotion	
		Factors Affecting Market Promotion Mix	
		Promotion Techniques or Methods	

Topic	Total	Innovative Methods	Film shows and AV	Expected Outcome
No.	Lectures	to be used	Applications	
1	14	Power Point	Short Film	Student will get acquainted with the basics of
		Presentation,	AV Application	marketing field.
		Survey Analysis		
2	07	Power Point	Short Film	It will highlight on the core marketing concepts
		Presentation,	AV Application	namely 'Marketing Mix'. It will help students to
		Survey Analysis,		implement this knowledge in practicality by
		Group Discussion		enhancing their skills in the field of market
				segmentation.
3	14	Conceptual Learning	AV Application	Students will develop the skills of Pricing the
		Group Discussion		product along with gaining knowledge on Product
				Mix
4	13	Conceptual	Short Film,	It will help the students to apply the various
		Learning,	AV Application	techniques of Promotion and understand the
		Power Point	Use of You Tube	various channels of distribution
		Presentation,		
		Group Discussion		

References

Sr.	Title of the Book	Author/s	Publication	Place
No.				
1	Marketing Management	Philip Kotler	Pearson Publication	
2	Marketing Management	Rajan Saxena	McGraw Hill Education	
3	Principles of Marketing	Philip Kotler	Pearson Publication	
4	Sales & Distribution Management	Tapan K Panda	Oxford Publication	
5	Advertising Management	Rajiv Batra	Pearson Publication	
6	Retail Management	Swapna Pradhan	McGraw Hill	
			Publication	
7	Retail Management	Gibson Vedamani	Jayco Publication	
8	Marketing Management	V. S. Ramaswamy & S.	Macmillan Publication	
		Namakumari		
9	Supply Chain Management	Sunil Chopra, Peter Meindl& D. V.	Pearson Publication	
		Karla		

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Semester - I

Consumer Protection and Business Ethics - I

Course Code – 116 - D

No. of Credits :- 03

Objectives of the Program

- 1. To develop general awareness of consumerism among the students.
- 2. To understand the consumers rights, responsibility and role of United Nations.
- 3. To have a comprehensive understanding about the existing law on consumer protection in India.
- 4. To create awareness among the students about dispute redresses machinery and basic procedures for handling consumer dispute.
- 5. To understand the issues relating to e-commerce, e-Banking emerging issues and internet regulations.

Unit	Unit Title	Contents	Purpose Skills to be developed
No.			
1	Consumer	Consumerism- Meaning, Evolution, Rational, Need and	understand the concept of
	Protection -	Importance of Consumerism,	consumerism
	An Overview	Consumer protection- objectives, scope and importance,	Equip the students with knowledge
		Consumer rights and Standardization	the evolution, need and
		United Nations guideline on consumer protection-	importance, of consumerism
		Objectives, scope of application , general principles and	Understand the role of United
		framework for consumer protection	Nations to protect consumer's
			interest.
2	Consumer	Consumer education-Need and importance, Consumer	Handling the emerging issues
	Education and	Responsibility	about consumer protection
	Awareness	Role of consumer Association and Councils in consumer	
	education and Awareness- Voluntary organization,		Acquaint knowledge and skills for
	Consumer protection councils, Media, Educational Institute		career opportunity.
		and Government	
		Skills required for career in Consumer studies field	

5.	Consumer Protection Law in India *	Consumer Protection Movement in India Consumer Protection Act 1986- Overview features, important definitions-consumers, Goods, services, Defect, Deficiency, unfair trade practices, Dispute, Complaint - Objectives, Consumer Disputes Redressal Agencies. (Composition, Jurisdiction, Powers and Functions.) Procedure of filling complaint and Procedure to deal with complain.	Compressive understanding about the existing consumer protection Act 1986. Apply the Law for consumer protection
6.	E -Commerce and consumer Protection	E Commerce- scope and limitations, Need and importance of E commerce, Prospects and challenges of Ecommerce and its effect on consumer Need and importance of E-Education consumer Protection in E-Banking Recent Emerging Issues in E-Commerce	Understand the concept of E commerce and Consumer Protection Acquaint students about various issues of E commerce. Able to appreciate the emerging questions and policy issues

[Note: Recent amendments in the Acts and relevant Landmark cases decided by courts are expected to be studied]

Teaching Methodology

Topic No.	Total Lectures	Innovative methods to be used	Film shows and AV Applications	Project	Expected Outcome
1	12	Documentary, PPT, Narration, Quiz, Survey Analysis Article review	Short film about consumer movement, Role of UN	Report Review	Acquaint knowledge and maturity to understand the consumers interest
2	12	Project making, Street play, jingles, slogan Competition,	Use of You tube, Review of Movie	New Emerging Issues in consumer protection	To get training to face emerging issues. To seek career opportunity in this field.

3	12	Case study, Poster making, Interview of lawyer, Mute court	Case Analysis, Mute court ,E filing of the case	Recent Laws and silent feature	To Acquaint knowledge and application of laws
4	12	Virtual Learning,	Film on cyber	Project on E	To defend and safety in e
		Group Discussion,	security, Internet	COMMERCE and	commerce. To learn e skills
			precautions	Consumer protection	

References

Sr. No.	Title of the Book	Author/s	Publication	Place
1	Grahak Darshan	Mr. Bindu Madhav Joshi	Akhil Bhartiy Grahak Panchayat	Pune
2	Grahak Sanrakshan Adhiniyam	Ad Ghare S S	Mukund Publication	Pune
3	E- Commerce : An Indian Perspective	Dr.P. T. Joshep	PHI Publication	New Delhi
4	E Banking in India	Dr R K Uppal	New Century Publication	New Delhi
5	Consumer education and empowerment	Dr. S. S. Singh, Dr.Sapna Chadah	Abhijit Publication	New Delhi
6	GrahakRaja Jaga Ho	Prof. G. V. Kayandepatil	Chaitanya Publication	Nashik
7	United Nations Guidelines on Consumer Protection	unctad.org	UNCTAD	UNCTAD Geneva Switzerland
8	The Consumer Protection Act, 1986	Act	Govt of India	Delhi
9	The law of E Commerce	Dr A Alghamdi	Auther House	Mumbai

Syllabus for F.Y.B.Com Semester-II, Paper-II Subject Name: - Financial Accounting- II

Course Code - 122

Objectives of the course

This course is intended to introduce the basic theory, concepts and practice of financial accounting and to enable students to understand information contained in the published financial statements of companies and other organizations. It includes the preparation of accounting statements, but their uses and limitations will also be emphasized.

Depth of the program - fundamental Knowledge

Objective of the Program

- 1. To impart knowledge of various software used in accounting
- 2. To impart knowledge about final accounts of charitable trusts
- 3. To impart knowledge about valuation of intangible assets
- 4. To impart knowledge about accounting for leases

Unit No.	Unit Title	Contents	Purpose Skills to be developed
1	Software used in Accounting	 Types of Accounting Software Use of Accounting Software Installation of Accounting Software Advantages and disadvantages of Accounting Software Voucher entry and Report Generation including GST transactions 	• Students are expected to acquaint themselves with Computerised accounting, its application and utility.

2	Final Accounts of Charitable Trust (Clubs, Hospitals, Libraries etc.)	 Meaning and Characteristics Accounting Records Income and Expenditure Account Receipt and Payment Account Balance Sheet and Adjustments 	 Understanding the accounting process of accounting of charitable trusts Recording basic accounting transactions and prepare annual financial statements; and Analyzing , interpreting and communicating the information contained in basic financial statements and explain the limitations of such statements
3	Valuation of Intangibles	 Valuation of Goodwill (Problem) Valuation of Brands Valuation of Patents, Copyright and Trademark etc. 	• Learning the concept of intangible assets and the methods of their valuation.
4	Accounting for Leases	 Types of Lease (Finance Lease and Operating Lease) Finance Lease (Hire Purchase and installment) (Theory) Operating Lease Royalty, Minimum Rent, Short Workings, Recoupment Of Short Working, Lapse of Short Working Journal Entries and Ledger Accounts in the Books of Landlord and Lessee 	• Understanding the process and methods of leasing.

Teaching methodology

Topic No.	Total Lectures	Innovative methods to be used	Film shows and AV Applications	Project	Expected Outcome
1	12	Hands-on experience of using accounting software on computers	Videos available on YouTube	Voucher entries in tally	Students will be able to acquire in-depth knowledge
2	12	Visit to charitable trust for collection of relevant information	Videos available on YouTube	Visit report	Students will be able to acquire in-depth knowledge
3	12	Case studies on intangible assets and its valuation	Videos available on YouTube	Report writing	Students will be able to acquire in-depth knowledge
4	12	Case studies and expert lectures.	Videos available on YouTube	NA	Students will be able to acquire in-depth knowledge

Sr. No.	Title of the Book	Author/s	Publication	Place
1.	Advanced Accounts	M.C. Shukla, T.S. Grewal, S.C. Gupta	S. Chand Publication	New Delhi.
2.	Financial Accounting for B.Com	CA (Dr.) P.C. Tulsian S.C. Gupta	S. Chand Publication	New Delhi.
3.	Financial Accounting	Dr. Kishor Jagtap	Tech- Max Publications,	Pune
4.	Introduction to Accountancy	S.R.N Pillai & Bhagavathi	S.Chand & CompanyLtd	New Delhi

5.	Corporate Accounting	Raj Kumar Sah	Cengage Publications	Noida, Uttar Pradesh
6.	Principles of Accountancy	Principles of Accountancy	S.Chand & CompanyLtd	New Delhi
7.	Advanced Accounting	S. N. Maheshwari		
8.	GST Law and Analysis with Conceptual Procedures	Bimal Jain and Isha Bansal (Set of 4 Volumes)	Pooja Law Publishing Company	New Delhi
9.	Guidance Note on GST by ICAI		The Institute of Chartered Accountants of India	New Delhi

Practical for Semester – II

Торіс	Mode of Practical
Introduction to Computerised accounting, Accounting software, Features, advantages and disadvantages	Library Assignment
Company creation	Computer Laboratory
Groups and ledgers creation	Computer Laboratory
Voucher entries including GST and Report Generation	Computer Laboratory

Revised syllabi (2019 Pattern) for Three Years B. Com. Degree course (CBCS)

First Year B. Com Semester-II Course Code -123

Business Economics (Micro) - II

Objectives:

- 1. To understand the basic concepts of micro economics.
- 2. To understand the tools and theories of economics for solving the problem of decision making by consumers and producers.
- 3. To understand the problem of scarcity and choices.

Depth of the program - Fundamental Knowledge

Objectives of the Program

- 1. To impart knowledge of business economics
- 2. To clarify micro economic concepts
- 3. To analyze and interpret charts and graphs
- 4. To understand basic theories, concepts of micro economics and their application

Unit No.	Unit Title	Contents	Purpose skills to be developed
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1 Cost and	Concepts and Types of Cost- Economic Cost	• To understand the concept and types of cost
Revenue	 and Accounting Cost, Private Cost and Social Cost, Actual Cost and Opportunity Cost, Explicit Cost and Implicit Cost, Incremental Cost and Sunk Cost, Fixed Cost and Variable Cost Relation between Total Cost, Average Cost and Marginal Cost Cost Curves in Short run and Long run Concept of Total Revenue, Average Revenue and Marginal Revenue 	 To make the students know about short run and long run cost concepts To impart knowledge about types of revenue Skills: Interpretation of cost curves, integrate cost and revenue concepts, draw inferences

2	Pricing Under Perfect Market Conditions	Pure Competition: Meaning and Features Features of Perfect Competition Price Determination in Perfect Competition Equilibrium of Firm and Industry in Short Run and Long Run	 To help the students understand the concept of pure and perfect competition To impart knowledge about equilibrium of firm and industry in short and long run. Skills: Understanding, writing skills, critical thinking
3	Pricing Under Imperfect Market Conditions	Meaning of Imperfect Competition Monopoly: Features and Equilibrium, Price Discrimination Monopolistic Competition- Features and Equilibrium. Oligopoly: Concept and Features Duopoly: Concept and Features Comparison of Perfect and Imperfect Competition	 To develop ability to understand the market structures under imperfect competition Ability to compare perfect and imperfect competition Skills: Understand complex relations, problem solving skill, analytical skill
4	Factor Pricing	Marginal Productivity Theory of Distribution Rent- Meaning, Ricardian Theory of Rent, Modern Theory of Rent, Concept of Quasi Rent Wages- Meaning and Types of Wages- a) Minimum Wages b) Money Wages c) Real Wages d) Subsistence Wages e) Fair Wages 4.3.2 Backward Bending Supply Curve of Labour	 To understand the theory of marginal productivity To understand the concept and theories in factor pricing Skills: Critical thinking, logical thinking, apply information processing skills

4.3.3 Role of Collective Bargaining in Wage Determination	
Interest-Meaning, Loanable Fund Theory, Liquidity Preference Theory	
Profit- Meaning, Risk and Uncertainty Theory of Profit, Dynamic Theory of Profit, Innovation Theory of Profit	

Teaching methodology

Topic No.	Total Lectures	Innovative methods to be used	Film shows and AV Applications	Project	Expected Outcome
1	8	 Open book discussion, Case studies 	• You tube lectures • Online PPTs	Types of cost in industries Comparison of cost and revenues in industries Trends of cost and revenue in industries	 Will understand the concept and types of cost Students will know about short run and long run cost concepts Students will have knowledge about types of revenue
2	8	Digital lectures Interactive lectures	• You tube lectures • Online PPTs	Application of perfect competition markets in the markets like that of agricultural products, dairy products etc	 Students will understand the concept of pure and perfect competition Students will know about the equilibrium of firm and industry in short and long run.

3	14	 Game oriented classes Dramatization Group discussion 	You tube lecturesOnline PPTs	 Study of price and output trends in oligopoly markets Price and non price competition in monopolistic competition 	 Will develop ability to understand the market structures under imperfect competition Will be able to compare perfect and imperfect competition
4	18	 Group discussion Teacher driven power point presentation 	 You tube lectures Online PPTs 	 Application of backward bending supply curve of labor in the market Study of application of theories of factor pricing 	

References

Sr. No.	Title of the Book	Author/s	Publication	Place
1.	Advanced Economic Theory, Microeconomic Analysis	Ahuja H.L	S.Chand and Company	New Delhi
2.	Price Theory and Applications	Jack Hirshlifer	Prentice Hall of India, Pvt. Ltd	New Delhi
3.	Microeconomics,	Paul A. Samuelson and William D. Nordhaus	McGrawhill International Ed	New York
4.	First Principles of Economics,	Richard G. Lipsey, Colin Harbury:	Gerorge Weidenfeld and Nicolon Ltd,	London
5.	Consumer Behaviour and Managerial Decision Making,	Frank R. Kardes: Pearson,	Prentice Hall,	New Delhi
6.	, Microeconomics	R. Glenn Hubbard, Anthony Patrick O.	Pearson, Prentice Hall,	New Delhi

		Brien		
7.	Microeconomics: Principles, Application and Tools	O'Sullivan, Sheffrin, Perez	Pearson, Prentice Hall,	New Delhi
8.	Priniples of Economics	Karl E. Case, Ray C.Fair,	Pearson,Prentice Hall	New Delhi

Suggested References Web Reference

Sr. No	Lectures	Films	PPTs	Articles
1	https://www.youtube.com/watch?v= oA8kL7OD74o	https://www.economicsonline.co.uk/Busi ness_economics/Perfect_competition.html	https://www.slideshare.net/zeeshan younas35/perfect-and-imperfect- market-competition-76374490	http://www.scielo.br/scielo.p hp?script=sci_arttext&pid=S 1413-70542016000300337
2	https://www.economicshelp.org/blog /311/markets/monopolistic- competition/	https://www.youtube.com/watch?v=TTJ4 kFX6uRM	https://slideplayer.com/slide/64102 62/	http://www.economicsdiscus sion.net/price/factor-pricing- concept-and-theories/3875
3	http://www.economicsdiscussion.net /price/factor-pricing-concept-and- theories/3875	https://www.youtube.com/watch?v=66fK CrsIe_8 https://www.youtube.com/watch?v=qXm GnQ0WzPM	http://delhi.gov.in/wps/wcm/conne ct/40fd320047adb2d2aa2fff3f47d4 2062/economics- Rands.pps?MOD=AJPERES&lmo d=-277090329	https://www.investopedia.co m/ask/answers/032515/what -difference-between-perfect- and-imperfect- competition.asp

Syllabus for B. Com. Semester: - II

Subject Name: - Business Mathematics and Statistics - II

Course code: - 124 (A)

Depth of the program – Basic Knowledge of Mathematics and Statistics

Objective of the Program

- 1. To introduce the basic concepts in Finance and Business Mathematics and Statistics
- 2. To familiar the students with applications of Statistics and Mathematics in Business
- 3. To acquaint students with some basic concepts in Statistics.
- 4. To learn some elementary statistical methods for analysis of data.
- 5. The main outcome of this course is that the students are able to analyze the data by using some elementary statistical methods

Unit No.	Unit Title	Contents		Purpose Skills to be developed
1	Matrices and Determinants (up to order 3 only)	Definition of a Matrix, Types of Matrices, Algebra of Matrices, Determinants, Adjoint of a Matrix, Inverse of a Matrix via Adjoint Matrix, Homogeneous System of Linear equations, Condition for Consistency of homogeneous system, Solution of Non-homogeneous System of Linear equations (not more than three variables), Applications in Business and Economics, Examples and Problems.	1. 2. 3.	To understand the concept of matrices and determinants. To understand the application of determinant in solving linear equations To understand applications of matrices and determinants in business and economics.
2	Linear Programming Problems (LPP) (for two variables only)	Definition and terms in a LPP, formulation of LPP, Solution by Graphical method, Examples and Problems	1. 2.	To understand the concept of LPP and its application in business and decision making. To understand graphical method to solve business optimization problems with two variables.
3	Correlation and Regression	Concept and types of correlation, Scatter diagram, Interpretation with respect to magnitude and direction of relationship. Karl Pearson's coefficient of correlation for ungrouped data. Spearman's rank correlation coefficient. (with tie and without tie) Concept of regression, Lines of regression for ungrouped data, predictions using lines of regression. Regression coefficients and their properties (without proof). Examples and problems.	1. 2.	To use correlation for knowing the relationship between two variables. To use regression for prediction

4	Index numbers	Concept of index number, price index number, price relatives. Problems	1.	To know different types index
		in construction of index number. Construction of price index number:		numbers and problems in their
		Weighted index Number, Laspeyre's, Paasche's and Fisher's method.		construction.
		Cost of living / Consumer price index number: Definition, problems in	2.	To know the applications of
		construction of index number. Methods of construction:		various index numbers.
		Family budget and aggregate expenditure. Inflation, Uses of index		
		numbers, commonly used index numbers. Examples and problems.		

Teaching methodology

Topic No.	Total Lectures	Innovative methods to be used	Expected Outcome
1	12	ICT	Students will be able to apply the theory of matrices to solve business and economic problems.
2	12	ICT	Students will be able represent business and economic optimization problems involving two variables as LPP and solve those problems using graphical method
3	16	ICT	Students will able to predict the type of relationship between bivariate data.Students will be able predict the value of unknown from give bivariate data.
4	08	ICT	Students will be able compute different index numbers. Students will be able to compute cost of living.

References:

Sr. No.	Title of the Book	Author/s	Publication	Place
1.	Practical Business Mathematics	S. A. Bari	New Literature Publishing Company	New Delhi
2.	Mathematics for Commerce	K. Selvakumar	Notion Press	Chennai
3.	Business Mathematics with Applications	Dinesh Khattar & S. R. Arora	S. Chand Publishing	New Delhi
4.	Business Mathematics and Statistics	N.G. Das & Dr. J.K. Das	McFraw Hill	New Delhi
5.	Fundamentals of Business Mathematics	M. K. Bhowal	Asian Books Pvt. Ltd	New Delhi
6.	Operations Research	P. K. Gupta & D. S. Hira	S. Chand Publishing	New Delhi
7.	Mathematics for Economics and Finance: Methods and Modeling	Martin Anthony and Norman Biggs	Cambridge University Press	Cambridge
8.	Financial Mathematics and Its Applications	Ahmad Nazri Wahidudin	Ventus Publishing ApS	Denmark
9.	Fundamentals of Mathematical Statistics	Gupta S. C. and Kapoor V. K.:,	Sultan Chand and Sons	23, Daryaganj, New Delhi 110002
10.	Statistical Methods	Gupta S. P.:	Sultan Chand and Sons	23, Daryaganj, New Delhi 110002
11.	Applied Statistics	Mukhopadhya Parimal	New Central Book Agency Pvt. Ltd.	Calcutta.
12.	Fundamentals of Statistics	Goon A. M., Gupta, M. K. and Dasgupta, B.	World Press	Calcutta.

13.	Fundamentals of Applied Statistics	Gupta S. C. and	23, Daryaganj, New Delhi 110002
		Kapoor V. K.:,	Denn 110002

Suggested references Web reference for Semester I & II

- 1. <u>www.freestatistics.tk</u>(National Statistical Agencies)
- 2. <u>www.psychstat.smsu.edu/sbk00.htm</u>(Onlinebook)
- 3. www.bmj.bmjournals.com/collections/statsbk/index.shtml
- 4. www.statweb.calpoly.edu/bchance/stat-stuff.html
- 5. <u>www.amstat.org/publications/jse/jse-data-archive.html</u>(International journal on teaching and learning of statistics)
- 6. <u>www.amstat.org/publications/chance</u>(Chancemagazine)
- 7. <u>www.statsci.org/datasets.html</u>(Datasets)
- 8. <u>www.math.uah.edu/stat</u>(Virtual laboratories in Statistics)
- 9. <u>www.amstat.org/publications/stats</u>(STATS : the magazine for students of Statistics)
- 10. <u>www.stat.ucla.edu/cases</u>(Case studies in Statistics).
- 11.<u>www.statsoft.com</u>
- 12. <u>www.statistics.com</u>
- 13. www.indiastat.com
- 14. www.unstat.un.org
- 15. www.stat.stanford.edu
- 16. www.statpages.net
- 17. www.wto.org
- 18. <u>www.censusindia.gov.in</u>
- 19. www.mospi.nic.in
- 20. www.statisticsofindia.in

Revised syllabi (2019 Pattern) for three years B.Com. Degree course (CBCS)

Semester : - II

Subject : - Organizational Skill Development- II

Course Code - 125 (A)

Objectives of the course

- 1. To imbibe among the students the qualities of a good manager and develop the necessary skill sets
- 2. To develop the technical skills of the students to keep up with the technological advancements and digitalization
- 3. To develop the communication skills of students and introducing them to the latest tools in communication
- 4. To develop writing, presentation, interpersonal skills of the students for effective formal corporate reporting.
- 5. To educate the students on the recent trends in communication technology and tools of office automation

Depth of the program – Fundamental Knowledge

Unit	Unit Title	Contents	Purpose Skills to be developed
No.			
1	Office Manager	 a. Qualities of office manager, skills of office manager - Interpersonal skills, Presentation skills, thinking and Negotiation skills ,Duties and Responsibilities of office manager b. Goal Setting:- Concept, Importance of goals, SMART(Specific, Measurable, Achievable, Realistic and Time Bound) c. Time Management :-Meaning, Techniques, Principles and Significance 	 Developing the necessary set of managerial skills Developing Goal setting and Time management skills in all areas of life
2	Management Reporting (Office Reports)	 a Meaning, Purpose or Objectives and Classification of Report, Principles of preparation of report, qualities of good report, steps in report presentation, evaluating the report, follow up of reports b Office Communication :- Meaning, Significance, Barriers and Recent trends in Communication such as 	 Enhancing the communication skills Developing report writing skills for formal reporting Usability of latest Communication Media

3	Work Measurement and standardization of office work	 E-mail, Video Conferencing, Tele- Conferencing, Internet, Intranet, WWW, etc., a. Definition, Objects, Importance, steps in work measurement, techniques of work measurement - Time study and Motion study b. Standardization of office work:- Meaning, objects, areas of standardization, types of standards, methods of setting standards, advantages and limitations of standardization 	 Conceptual Clarity on the concept of need and importance of work measurement Developing Technical and analytical skills for performance measurement. Skills to develop ideal standards at work place.
4	Office Automation	Objects of Mechanization, Advantages of Mechanization, Factors in selecting office machines, Leasing versus Purchasing Office equipment, Types of modern Office Machines	 Enhancement of Technical knowledge and developing technical skills to adapt to the technical advancements Critical thinking skills and technical skills to overcome the problem of choice among options

Teaching Methodology

Topic No.	Total Lectures	Innovative methods to be used	Film shows and AV Applications	Project	Expected Outcome
1	12	Power Point Presentation SMART Goal Setting activity for oneself for 3 yrs Role plays	TV shows on Management	Self SMART Goal Setting Report in Detail for 3 years	Conceptual Clarity Goal Setting and Goal Measurement, Enhancing the Time Management Skills
2	12	Power Point Presentation Online Videos ,Use of Latest communication Media Live in Class Rooms	Use of Latest Communication Technology and Communication Applications	Report writing on Recent trends in Communication	Enhancing Communication Skills ,Usability of latest communication media
3	12	Guest Lectures by Experts			Development Technical and analytical skills
4	12	PPT, Educational Videos	Online Videos	Report on various office automation tools	Development of Technical skills

References :

List of Books Recommended :

- 1. Modern Office Management By Mills, Geoffrey
- 2. Office Management By Dr. R.K. Chopra, Priyanka Gauri
- 3. Office Management By R.S.N. Pillai
- 4. Office Management By K.L.Maheshwari , R.K . Maheshwari
- 5. Modern Office Management : Principles and Techniques By J.N.Jian , P.P.Singh

Optional Paper

Subject Name: Banking and Finance

Course Code: 125(B)

SEMESTER II: FUNDAMENTALS OF BANKING – II

Objectives:

• To develop the working capability of students in banking sector

• To Make the Students aware of Banking Business and practices.

• To enlighten the students regarding the new concepts introduced in the banking system.

Credit: 04

Unit No.	Topics	No. of Lectures	Teaching Method
1.	Lending Principles and Balance Sheet of a Bank Safety, Liquidity, Profitability, Diversification of risks and other Principles of Lending, Conflict between Liquidity, Profitability and Safety Customer assessment through CIBIL and other similar agencies Balance sheet of a bank.	10	Lecture, Expert Lecture, PPT/ Poster Presentation, Group Discussion, Library / Home, Assignment, Visit to a bank
2.	Negotiable Instruments Definition, meaning and characteristics of Negotiable instruments Definition, meaning and characteristics of Promissory Note, Bill of Exchange and Cheque. Types of Cheques- Bearer, Order and Crossed Types of Crossing- General and Special. Dishonour of Cheque	12	Lecture, PPT/ Poster Presentation, Group Discussion, Library /Home Assignment, Visit to a bank

No. of Lectures: 48

3.	Endorsement Definition and meaning of Endorsement Types of Endorsement- Blank, Full or Special, Restrictive, Partial, Conditional, Sans Recourse, Facultative. Effects of Endorsement.	08	Lecture, PPT/ Poster Presentation, Group Discussion, Library /Home Assignment, Visit to a bank
4.	Technology in Banking Role and Uses of Technology in Banking Automated Teller Machine (ATM) – onsite and offsite ATM, Cash Deposit machine, Cheque Deposit machine, Passbook Printing Machine, Note and Coin counting device, Fake currency detector, Credit card, Debit card –Personal Identification Number (PIN) – Use and Safety, Mobile Banking – Mobile Banking Applications - BHIM (Bharat Interface for Money) / UPI (Unified Payments Interface), Net Banking , Core Banking Online enquiry and update facility, Home Banking- Corporate and Personal. Precautions in using Technology in Banking Current Trends in Banking Technology	18	Lecture, Expert Lecture, PPT/ Poster Presentation, Group Discussion, Library / Home Assignment, Visit to a bank

References:

- 1. Majumdar N. C., 'Fundamentals of Modern Banking', New Central Book Agency (P) Ltd., New Delhi.
- 2. Arondekar A.M. & Others, 'Principles of Banking', Macmillan India Pvt. Ltd.
- 3. Srinivasan D. & Others, 'Principles & Practices of Banking', Macmillan India Pvt. Ltd.
- 4. Agarwal O.P, (4th Edition, 2017), 'Banking and Insurance', Himalaya Publication House.
- 5. Gopinath M. N., (1st Edition, 2008) 'Banking Principles and Operations', Snow White Publications Pvt. Ltd, Mumbai.
- 6. Gordon E. & Natarajan K., (21st Revised Edition), 'Banking Theory, Law and Practice', Himalaya Publication

House.

- 7. Kaptan S S & Choubey N S, "E-Indian Banking in Electronic Era", Sarup & Sons, New Delhi 2003.
- 8. Padmalatha Suresh, Justin Paul, "Management of Banking and Financial Services" Second Edition, 2013, Published By Dorling Kindersley (Pearson)

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Revised syllabi (2019 Pattern) for three years B.com Degree course (CBCS)

FY B Com Semester : II Course Code - 126 (C)

Subject : Marketing and Salesmanship- Fundamental of Marketing- II

1. Objective of the Course

- 1. To introduce the concept of Salesmanship.
- 2. To give insight about various techniques required for the salesman.
- 3. To inculcate the importance of Rural Marketing.
- 4. To acquaint the students with recent trends in marketing and social media marketing.

Depth of the Program - Fundamental Knowledge

Objectives of the Program

- 1. To help the students to prepare themselves for opportunities in marketing field.
- 2. To study elaborately the process of salesmanship.
- 3. To know about Rural Marketing which is an important sector in modern competitive Indian Scenario.
- 4. To educate the students about the sources and relevance of Recent trends in Marketing.

UNIT NO.	UNIT TITLE	CONTENTS	PURPOSE SKILLS TO BE DEVELOPED
1	Salesmanship	Meaning and Definition of Salesmanship	Students will get the
	-	Features of Salesmanship	knowledge of Salesmanship
		Scope of Salesmanship	
		Modern Concept of Salesmanship and various ap	
		Utility of Salesmanship	
		Elements of Salesmanship	
		Salesmanship : Arts or Science	

		Salesmanship – a Profession	
		Qualities of Salesman	
2	Process of Selling	Psychology of Salesmanship – Attracting Attention, Awakening Interest, Creating Desire and Action Stages in Process of Selling –	Techniques of salesmanshipskills will be developed.
		 (i) Pre-Sale Preparations (ii) Prospecting (iii) Pre-Approach (iv) Approach (v) Sales Presentation (vi) Handling of Objections (vii) Close (viii) After Sales Follow-up 	
3	Rural	Rural Marketing	Awareness and importance of
	Marketing	Introduction Definition of Rural Marketing Features of Rural Marketing Importance of Rural Marketing Present Scenario of Rural Market Challenges and Opportunities in Rural Marketing	Rural Marketing amongst students.
4	Recent Trends	Digital Marketing	Skills of Modern Marketing
	in Marketing	Green Marketing Niche Marketing	will be developed.
		E-marketing Social Media Marketing- Challenges and Opportunities	

Teaching Methodology

Topic	Total	Innovative Methods	Film shows and	Project	Expected Outcome
No.	Lectures	to be used	AV Applications		
1	14	Class Test, Group Discussion, Presentation, Case Study, Home Assignment	Short Film AV Application		Students will get knowledge of the basics of salesmanship which is a vital aspect of marketing.
2	14	Class Test, Group Discussion, Presentation, Case Study, Home Assignment	Short Film AV Application		It will help the students to implement this knowledge in practicality by enhancing their skills in the field of marketing by using various techniques of salesmanship.
3	12	Class Test, Group Discussion, Presentation, Case Study, Home Assignment	AV Application		It will help the students to gain insights about Rural Marketing and its uniqueness.
4	08	Class Test, Group Discussion, Presentation, Case Study, Home Assignment	Short Film, AV Application Use of You Tube		It will help the students to gain the insights about recent trends in marketing field.

Methods of Evaluation

Subject	Internal Evaluation	External Evaluation	Suggested Add on Course
Unit - I	Class Test, Group Discussion, Presentation,	Written Examination	Marketing Management Course
	Case Study, Home Assignment		
Unit - II	Class Test, Group Discussion, Presentation,	Written Examination	Sales Marketing Management
	Case Study, Home Assignment		
Unit - III	Class Test, Group Discussion, Presentation,	Written Examination	Rural Marketing Online Course
	Case Study, Home Assignment		
Unit - IV	Class Test, Group Discussion, Presentation,	Written Examination	Online Marketing Course
	Case Study, Home Assignment		

References

Sr.	Title of the Book	Author/s	Publication	Place
No.				
1	Marketing Management	Philip Kotler	Pearson Publication	
2	Marketing Management	RajanSaxena	McGraw Hill Education	
3	Principles of Marketing	Philip Kotler& Gary Armstrong	Pearson Publication	
4	Sales & Distribution Management	Tapan K Panda	Oxford Publication	
5	Advertising Management	Rajiv Batra	Pearson Publication	
6	Retail Management	Swapna Pradhan	McGraw Hill Publication	
7	Retail Management	Gibson Vedamani	Jayco Publication	
8	Marketing Management	V. S. Ramaswamy & S. Namakumari	Macmillan Publication	
9	Supply Chain Management	Sunil Chopra, Peter Meindl& D. V. Karla	Pearson Publication	

Syllabus for B. Com. Semester –II

Subject Name: - Business Ethics - II

Course code:- 126 (D)

Depth of the program – Fundamental Knowledge

Objective of the Program

- 1. To enhance students' general awareness of ethical dilemmas at work.
- 2. To understand differing perceptions of interests in business-related situations
- 3. To introduce the concept of Corporate Social Responsibility, corporate Governance and explore its relevance to ethical business activity
- 4. To examine whether ethics set any boundaries on Accounting, marketing, IT, Social Media and workplace.
- 5. To prepare students to play a constructive role in improving the sustainable development with which they may become involved.

Unit No	Unit Title	Contents	Purpose Skills to be developed
1	Business Ethics	Business ethics-Meaning, definitions, scope,	1. Equip the students with a skills to resolve
		objectives, need and Principles.	the business problems with ethical norms.
		Human values and moral -meaning, formation and	2. Recognize the inherent conflict of interest in
		importance.	many business decisions.
		Professional Ethics-meaning and significance,	
		management and ethics	
		Gandhian approach in Ethics.	
		Global Trends in Ethics.	

2	Corporate Social	CSR - concept, scope, forms of CSR, dimensions of	Understanding the scope CSR and it's scope	
	Responsibility	CSR, legal and ethical foundation for CSR, steps to	2. To know the global trends	
		attain CSR,		
		International Approach to CSR		
		CSR Activities in-		
		a. Social welfare,		
		b. Healthcare,		
		c. Education and		
		d. Infrastructure		
3.	Corporate	Corporate Governance- concept, objectives, features,	Acquaint the students with corporate	
	Governance and	core principles of good corporate governance,	governance and global business ethics.	
	Business ethics	advantages, system of corporate governance and		
		SEBI's guideline		
		Whsle Blowing- Meaning causes and types.		
		Current issues of Business ethics in-		
		a. Accounting,		
		b. Social Media,		
		c. IT,		
		d. Marketing and Advertisement		
		e. Harassments and discrimination at workplace		

4.	Sustainable	Sustainable Development- concept, need principles and	Identify various facts of sustainable
	Development	importance, Goals of sustainable development and	development Apply the knowledge of
	and Ethics	challenges to achieve SD.	sustainable development for people education
		Achievements of Sustainable Development in India-	
		clean water, clean energy, no poverty, zero hunger,	
		Good Health, quality education, climates action and	
		Industry innovations infrastructure.	
		Ethics and sustainable development,	

Teaching methodology

Topic No.	Total Lectures	Innovative methods to be used	Film shows and AV Applications	Project	Expected Outcome
1	12	Article Review, Group Discussion, Quize	Documentary	-	Acquaint knowledge and maturity to understand the Business Ethics
2	12	Survey report. Poster presentation, Guest lecture	Short film	-	Application of CSR in various sector
3	12	Interview, Game, PPT, Narrating	Documentary	-	To analyze corporate governance in India
4	12	Project making, Street play, jingles m	Short Film	Project	To understand and achieve sustainable development

Method of Evaluation

Subject	Internal Evaluation	External	Suggested Add on Course
		Evaluation	
Unit – I	Continuous Evolution	Written Exam	Related Short Term Course/ Seminar/Workshop
Unit – II	Continuous Evolution	Written Exam	Related Short Term Course/ Seminar/Workshop
Unit – III	Continuous Evolution	Written Exam	Related Short Term Course/ Seminar/Workshop
Unit – IV	Continuous Evolution	Written Exam	Related Short Term Course/ Seminar/Workshop

References

Sr. No.	Title of the Book	Author/s	Publication	Place
1.	Ethics in Management	S.A. Sherlekar ,	Himalaya Publication	New Delhi
2.	Business Ethics and corporate Governance	S S Khanka	S. Chand Publication	Mumbai
3.	Business Ethics and Corporate Governance	S. K. Bhatia	Deep and Deep sons	New Delhi
4.	Corporate Governance : Principle, Policies and Practices	Bob Tricker	Oxford University Press	New Delhi
5.	Management by Values	S.K.Chakraborti ,	Oxford University Press	Mumbai
6.	Business Ethics And Corporate Governance	A. C. Fernando	Dorling Kindersly	Mumbai
7.	E Commerce - A Study in Business Ethics	Rituparna Raj	Himalaya Publication	New Delhi
8.	E-Commerce and It' Applications	Dr. U. S. Pandey, Rahul Srivastava and Saurabh Shukla.	S. Chand & Company,	New Delhi
9.	The sustainable development goals	United Nations	United Nations Publication	UN

10.	Atlas of Sustainable Development Goals 2017: from World Development Indicators	World Bank	World Bank Publication	-
11.	Business Ethics And Corporate Governance	A. C. Fernando	Dorling Kindersly	Mumbai
12.	The age of sustainable development goals	Jeffery D Saches and Ki Moon Ban	Columbia University Press	

Suggested References -Web Reference

Sr. No		
1	http://www.mca.gov.in/MinistryV2/csrdatasummary.html	
2	Csr.gov.in	
3	https://www.acclimited.com/sustainable/corporate-social-responsibility	
4	https://www.youtube.com/watch?v=FN0kRR98518	
5	https://sustainabledevelopment.un.org/?menu=1300	
6	https://www.toppr.com/guides/business-communication-and-ethics/business- ethics/meaning-and-ethical-principles-in-business/	